

Conflict Resolution: Getting Along in the Workplace

Course Outline

This program is delivered as a four hour workshop or individually through self paced learning. A statement of attendance is issued upon successful completion.

Content

- What conflict is and how it can escalate
- The five most common conflict resolution styles
- How to increase positive information flow through
- Effective techniques for intervention
- How to strengthen staff trust and morale
- Being more confident to manage conflict situations

Total cost \$80

Next Course Dates

This course can be run at your convenience please contact us on the details below and we will arrange the mode of delivery to suit your organisation

Contact Details

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