

# Provide Responsible Gambling Services (RCG) (SITHGAM006A)

## Qualification Overview

This course will provide you with the certification required by the NSW Office of Liquor, Gaming & Racing to work with gaming equipment within the hospitality industry. All staff working or wanting to work in gaming areas of hotels and registered clubs are required to complete this course.

The context of responsible gambling services in NSW

- The impact of problem gambling on individuals, families and the community
- NSW Gaming Machines Act 2001 and Gaming Machines Regulation 2002
- How these laws affect employees of licensed premises
- Legislative provisions for responsible gambling provision
- Minors & proof of age
- Offences and penalties
- Strategies for preventing underage gambling
- Importance of advising patrons of assistance available to problem gamblers
- Appreciating the benefits of conducting gaming in a responsible manner



Please bring Photo ID (i.e. Passport, Drivers licence, Photo ID card, Student card)

Upon the successful completion of this course, participants receive a Statement of Attainment from NovaSkill, as well as a Casino, Liquor, Gaming Control Authority certificate.

## Other courses

Please see our RSA flyer for information on Responsible Service of Alcohol, or any of our Hospitality qualifications

### How do I start?

1. Contact your local NovaSkill branch.
2. Gain course and/or information session details
3. Complete the enrolment process

**For more information on this course, contact your local  
NovaSkill office on  
1300 885 680**

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